



Australian  
Institute  
of Project  
Management



**20  
22** | **AIPM  
PROJECT  
MANAGEMENT  
ACHIEVEMENT  
AWARDS**

Celebrating leadership in project excellence

# Project Management Achievement Awards

National finalists



## Established in 2000, the Project Management Achievement Awards (PMAAs) exist to recognise, honour, and promote outstanding achievements in program and project management.

For more than 20 years the PMAAs has been the premier project management awards in Australia, recognising project professionals, organisations, and outstanding projects across industries. With over 10 award categories in construction/engineering, government, ICT/telecommunications, transformation, regional, and sustainable projects (to name a few), the PMAAs offers numerous opportunities to be recognised for your project successes.

Each year project teams across Australia submit their projects which are then assessed by a judging panel of project experts. Winners of each category are awarded in two levels: State and National, and presented at the Project Management Achievement Awards event ceremony.





# National individual finalists

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## Senior Project Professional

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### Ben Webb

Ben is driven project professional who enjoys developing and leading high performing project teams to deliver successful outcomes on complex programs across project management sector for over 20 years, working with both private and public sector clients, and both Principal and Contractor teams on projects in a range of sectors, including social, tourism, transport and education including key roles on many award-winning projects, including ICC Sydney, Sydney Zoo, Northern Beaches B-Line Program, BridgeClimb, and the redevelopment of Circular Quay. In 2020 Ben began his role at the City of Canterbury Bankstown, leading its Works & Projects unit.



### Jason May

Jason May is the consummate project and program manager, having been delivering Enterprise change for companies such as Sensis, Miele and Australia Post since 1992. Since Jason commenced in the Australia Post International Services PMO (ISPMO), he has delivered 23 major initiatives, exceeding \$23m in funding ensuring Australia Post meets its regulatory sending requirements, in addition to generating \$24m revenue and \$1.8m cost savings. Jason's approach to stakeholder engagement and influencing has made him a popular, but highly effective, member of the company and it is safe to say that he regularly performs the work of three to four people.





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## Project Professional

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### Kylie Christian

Kylie provided a full suite of services for the development and completion of the Batemans Bay Waterfront and Observation Point Interpretation Plan. Kylie managed all aspects of this complex project, for the client (WolfPeak) and end-user (Eurobodalla Shire Council), from community and stakeholder consultation to documentation planning and development, managing a multidisciplinary team and concept designs. She was responsible for scheduling of site visits, works and documentation (to the client's satisfaction) as well as ensuring that all communities were well represented and had their perspectives included.



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### Amy Pinnell

Amy Pinnell joined Augility as a Project Manager in 2019 with a background in architecture, 10 years' local experience in client-side project management and 20 years' industry experience. Amy has worked for the Defence Estate Works Program since 2020 delivering multiple Defence construction projects from Initiation to Handover. She is a collaborative and diligent member of the JLL team who enjoys and has delivered many complex, stakeholder-driven projects at RAAF Darwin and elsewhere on HV Infrastructure and high-security Defence assets. Amy has worked for multiple multi-national consultancies in Darwin and is an AIPM accredited Certified Practising Project Manager.



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### Carlene Frank

Carlene is a Certified Practising Project Manager with exemplary skills in project management, team leadership and client engagement. Prior to moving into the project management field in 2016, she worked as an Electrical Engineer. Carlene volunteered with a non-profit organisation in South Africa to deliver new projects; building Project Management capacity for local staff inspired her career change. Today, Carlene is developing and delivering diverse projects to improve the Department of Defence's capabilities in Victoria and Tasmania as Aurecon's Project Delivery Services Portfolio Lead in the regions.





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## Tom Gilbert

Tom is a project management professional with over 10 years' experience in managing people and projects across the military and construction industries. Tom served in the NZDF, managing and leading complex projects all over the world before transitioning to the private sector where he has joined RPS. Tom is passionate about complex projects and has an ability to build robust relationships and gain the trust of clients when delivering in challenging environments. Tom is a Senior Project Manager and is responsible for all aspects of project delivery from initial planning to managing the design and delivery of construction projects.



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## Samantha Aitken

Sam joined ECLIPS Logistics in 2020 as a Project Manager working towards her CPPM. Having served in the British Army managing Defence projects in Army Head Quarters, Sam is a professional, well-rounded individual who is excellent at collaborating with her team, clients and stakeholders. Sam has been successfully responsible for all project management activities for several Defence innovation projects and has also been proactive in developing company tools to improve project controls, such as budget maintenance. With her extraordinary abilities to keep projects within schedule, despite multiple challenges, Sam has been instrumental in building a solid reputation for the company.







## Future Project Leader

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### Cameron Denecker

Cameron is a Certified Practising Project Manager (CPPM) with a Bachelor of Engineering (Civil, Honors Class 1). With a client-focused, commercially orientated approach, Cameron has successfully delivered complex programs of multi-disciplinary projects across NSW while managing and growing a team. Specialising in program management, Cameron not only excels in managing all aspects of program design, procurement, and construction delivery but distinguishes himself from other young project managers by nurturing his team through engagement. He has managed a \$70m (p/annum) construction program for the Department of Defence for two years and now oversees a significant design program for ConnectSydney.



### Brandyn Galletti

Brandyn is a Certified Practising Project Manager (CPPM) with a Bachelor of Mechanical Engineering (Honours) degree. He has been managing a unique capital works portfolio for the University of Melbourne that comprises of multi-disciplinary infrastructure projects. Brandyn is also a Design Manager in Aurecon's Project Delivery Services (PDS), contributing his project management capabilities to the development and delivery of Defence projects. He has aided all stages of the project lifecycle, from scoping to construction. Brandyn's analytical management skills, transparent communications, and proactive approach to problem solving have seen him successfully deliver Defence projects and a capital works portfolio.





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## Chris O'Connor

Chris is a remarkable project practitioner who has made significant achievements over his seven years in industry. This includes his various leadership roles undertaken on major programs of work for the Department of Defence, and as such, being recognised by the AIPM Assessment Program as a Certified Practising Project Director (CPPD).

Chris is currently the Assistant National Program Manager on behalf of Jacobs for the Industry Partner Contract (IPC) Program with Defence. In partnership with Defence and Jacobs' national team of Project Manager/Contract Administrators, Design and Other Services consultants, Chris manages the day-to-day operations of this major program of works.



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## Gianne Quijano

Gianne is project manager at JLL-Augility, delivering multiple projects on the Defence Estate Works Program (EWP). Her role in the EWP involves management of projects from the initiation phase through to closing phase. Her five years of collective prior experience in engineering and design management complements her current role, allowing in-depth understanding of project requirements and objectives, mitigating risks, and potential impacts of change requests on the projects' cost, time, and scope. Further strengthening her project management skills, she is currently in her last year of a Master's in Project Management course at the University of Sydney.



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## Andy Mekhail

Andy is a Senior Project Manager (SPM) at Turner & Townsend who specialises in the design and construction of major commercial mixed-used projects and complex health projects. Andy has responsible for successfully leading and managing major projects for Turner & Townsends key clients at each phase of the project lifecycle from inception to planning, through to design, tender and construction. Andy has a passion for giving back the community through the built environment, in particular health projects as he feels these are the most fulling and rewarding as they can make a big difference in society.





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## Catherine Kambouris

Catherine is a proactive Certified Practicing Project Manager with almost 10 years of industry work experience and is proficient at intuitively adapting and delivering positive outcomes with agility to address challenges faced in a technical, complex, and diverse working environment within the Defence spectrum. Catherine has proven to be a reliable and valuable leader with strengths in reengineering and implementing innovative business processes. Catherine effects positive change as a Senior Project Officer on multibillion-dollar Navy infrastructure programs to ensure facilities solutions for critical capability projects are delivered correctly and respond to the future strategic needs of the Australian Defence Force.



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## Sam Scargill

Over the last 10 years of his career, Sam Scargill has as served as project manager for multiple projects of varying scale and complexity, including innovation projects featuring a “one-of-a-kind” system and “new age” technology in aviation, water, resources and built environment. Through his collaborative and inclusive culture on his projects and programs, Sam stands out in performance and technical competency. As Future Project Leader, Sam uses his passion for professional project management, his experience and commitment to thinking differently to help clients, peers and mentees achieve the best outcomes for their projects and programs.







# National project finalists

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## Construction/Engineering Projects

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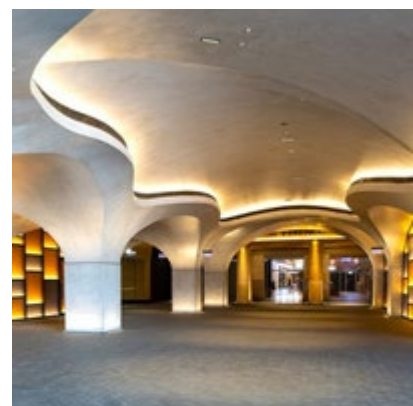
### Powering Sydney's Future

The purpose of Powering Sydney's Future Project (PSF) was to alleviate an increasing risk of power outages in the supply of electricity to the Sydney CBD and surrounding suburbs. Existing high voltage electrical cables built in the 1960s and 1970s were reaching end of life and a new solution was required. Working jointly with Ausgrid, Transgrid identified the installation of new 330kV cable as the most economically viable option to ensure a reliable future power supply. Transgrid delivered the project, completing works ahead of time and under budget, and secured a long-term reliable power supply to Sydney CBD and suburbs.



### Adelaide Festival Plaza Redevelopment

The Adelaide Festival Plaza Redevelopment was a large and complex program of works delivered across multiple private and public sector agencies. As an integral part of the Government's vibrant city agenda, it was essential that all elements of the project were reflective of the opportunity to create an exemplar public space while staying sensitive to existing culture and heritage of the place. The key objective of the redevelopment was to transform the area between the Adelaide Festival Centre, Parliament House, Adelaide Railway Station and the River Torrens Footbridge, into a world-class destination at the heart of Adelaide's Riverbank Precinct.





## Karrinyup Shopping Centre Redevelopment

The Karrinyup Shopping Centre Redevelopment comprised the construction of an expanded multi-level shopping centre with a new main street function at Lot 11 Karrinyup Road, KARRINYUP, construction value \$573M. The project commenced ECI in 2017 completing construction at the end of 2021. The centre was increased from 64,196m<sup>2</sup> to over 250,000m<sup>2</sup> and 113,362m<sup>2</sup> NLA, including upgrading the existing centre, new commercial and retail development, relocation of existing fast-food and service station, construction of 4,663 parking bays across all levels. Along with upgrades to the surrounding street networks and infrastructure, as well as upgrades to PTA's bus network and Karrinyup Road.



**Proven.**  
Project Management

## Croydon Multi-Deck Car Park

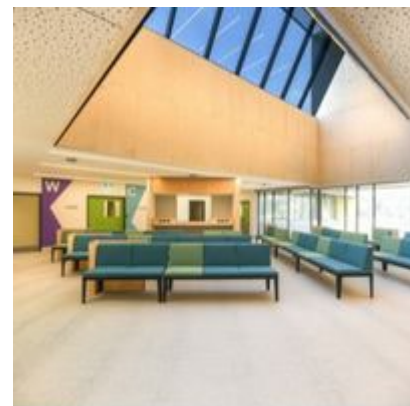
The \$21.5m project was to design and construct a new multi-deck car park (MDCP) in Croydon. The project was partially funded by the Federal Government under the Urban Congestion Fund and partly by Maroondah City Council, who would own and operate the facility. The project was made complex by the integration of a secure 1400m<sup>2</sup> State Government tenancy and by its location within a constrained site area, in a low-rise town centre. The outcome was a high quality, on time delivery despite covid restrictions and tight budget limitations.



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A YORLAB HOLDINGS COMPANY

## Department of Defence - Joint Health Command Garrison Health Facilities Upgrade

The Department of Defence provides comprehensive health care support to 55,000 Australian Defence Force (ADF) members and ensures the health preparedness of ADF personnel for operations and deployments. Joint Health Command (JHC) has overall responsibility for garrison health services. In line with Defence's new model of health care delivery, the Garrison Facilities Upgrade Project involved the consolidation of 22 facilities into 12 comprehensive health centres. The seven new and five refurbished health facilities were to meet current Australian health guidelines and Defence's new model of care. Future stages are intended to be undertaken over the next 15 years.



**aurecon**



## Fisherman's Road Sewer Main Replacement

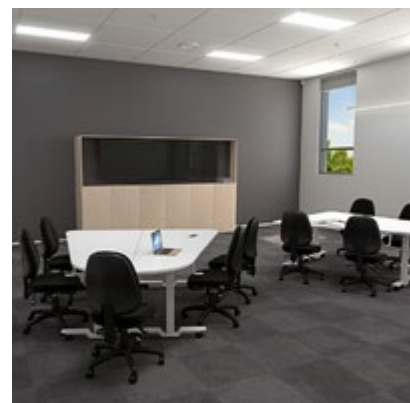
Unitywater provides essential water and sewerage services to the Moreton Bay, Noosa and Sunshine Coast regions of Southeast Queensland. Urgent work was required on a severely degraded sewer pressure main at Fisherman's Road in Maroochydore. The major sewer pressure main constructed in 1977 became a complex project as it was intertwined with a popular Sunday market, local bocce buffs, a bustling sports precinct, and water sport enthusiasts accessing the Maroochy River. Works were fast-tracked to reduce the impact on local business, recreationists and the surrounding environment. In essence, no-one likes raw sewage interrupting their family time.



## Government Projects

### TAFE NSW – Connected Learning Points Program

TAFE NSW is the leading provider of vocational education and training in Australia, accepting more than 500,000 enrolments per year across 130 campus locations state-wide. A key element of the TAFE NSW Strategic Plan 2016-2022 is the Connected Learning Points (CLP) Program, which aims to improve access to education for students located in regional NSW via modern technology, enabling learning despite the geographic distance. Turner & Townsend were appointed to project manage this program in February 2021 and have successfully delivered 203 classrooms over 101 TAFE campuses within budget and on schedule on 30 June 2022.





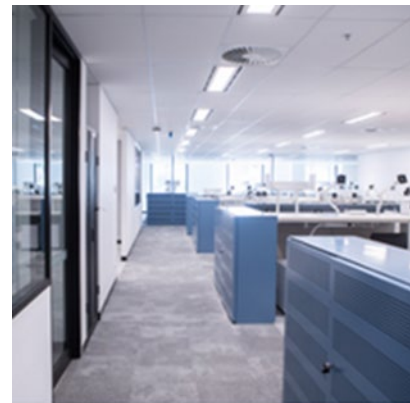
## New Bridgewater Bridge - Major Project Planning Approval Assessment

The New Bridgewater Bridge project secured planning approval for Tasmania's largest ever investment in a single transport infrastructure project as the first to use the Tasmania's new Major Projects assessment pathway. The project pursued a flexible outcomes-based approach from the process to support the iterative nature of the procurement and design processes. Although the legislation would accommodate such an approach, the regulators chose a more prescriptive approach that needed more time for the required information to be provided. The project responded by minimising planning approval delays through time efficient submissions and mitigating project delays by adapting its procurement strategy.



## SAFECOM Accommodation Project

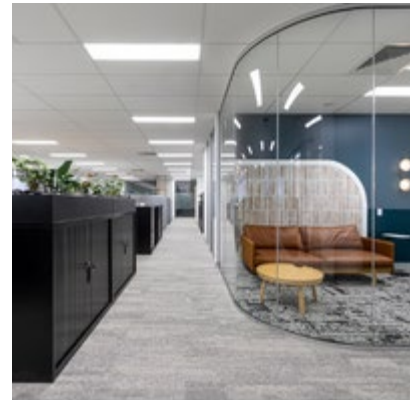
The SAFECOM Accommodation Project was designed to create an integrated fit-out within a purpose built joint operational facility to accommodate SAFECOM (incorporating CFS, SES and MFS), undertaken in conjunction with the base build construction works. The new Headquarters Precinct design was based around achieving a bespoke and fit for purpose fit-out to support future ways of working, with an emphasis on achieving greater operational efficiency and flexibility whilst bringing greater identity to the Sector and being a symbol of "home" for staff and volunteers.





## Project Sundew

Through collaborative delivery, the Australian Federal Police and RPS, as the engaged Project Manager, accomplished the design, fitout, commissioning and relocation of a new WA AFP State Office. Code-named 'Project Sundew', the difficult project constraints and requirements reflected the complexities and confidentiality of a national policing agency, all within the environment of a global pandemic. The new premises included the installation of significant physical security enhancements, specialist equipment, technical ICT driven spaces while achieving a comfortable and safe space for staff to meet the current and future focussed operational, cultural and public needs of Australia's federal policing agency.



## Robertson Barracks G Precinct Projects (Package 1 and Package 2)

The G Precinct projects completed refurbishment works to 25 two-storey Living-in accommodation (LIA) buildings comprising 16 bedrooms and two common laundries each at Robertson Barracks to accommodate the United States Marine Corps (USMC) arriving in Darwin under the United States Force Posture Initiatives (USFPI). The project was split into two work packages and delivered by two separate delivery contractors in 25 weeks, from November 2021 to April 2022. The projects were subjected to numerous challenges imposed by external forces including the pandemic, supply chain disruptions, flooding, and cyclone watch, with construction occurring during the Northern Territory's wet season.







## Emergency Department Modular Hospitals Procurement Program (Covid-19 Modular ED Program)

In January-2022, the Victorian Health Building Authority engaged Aurecon as a partner to manage and lead the design and construction of three highly technical, modular hospital Emergency Departments. These facilities were rapidly deployed to Northern Hospital (Northern Health), Werribee Hospital (Mercy Health), and Casey Hospital (Monash Health), assisting with significant COVID capacity concerns. These innovative modular facilities, delivered within an extraordinarily tight timeframe for June-2022, are state-owned, highly technical health facilities and can be repurposed to suit emerging needs. This project is an outstanding demonstration of an agile-team approach, with a community-focused agenda, delivering best for client and patient outcomes.



## Welfare Payment Infrastructure Transformation

This nomination recognises the outstanding achievements of the Welfare Payment Infrastructure Transformation Programme (WPIT), a \$1.5 billion, 7-year major transformation delivered by Services Australia. WPIT fundamentally transformed the way government delivers welfare payments by improving the digital customer experience, enhancing staff facing systems and providing re-usable capabilities for government. It embedded new ways of working through sophisticated agile delivery and modernised critical legacy welfare infrastructure through a business-led technology enabled transformation. WPIT played a key role in the government's rapid response to the COVID-19 pandemic and recent natural disasters, ensuring Australians received crucial support when it mattered most.





## Future Drought Fund Regional Drought Resilience Planning in Queensland

The key objective of the Regional Drought Resilience Planning (RDRP) program is to develop and publish drought resilience plans across all Queensland agricultural regions. Based on evidence and collaboration, the identified actions aim to guide an implementation process to build the region's resilience to future drought. The Department of Agriculture and Fisheries (DAF) partnered with the Rural Economies Centre of Excellence (RECoE) and The Yellow Company (Yellow) to deliver drought resilience planning in five pilot regions as part of the program's foundational year. The program is jointly funded through the Australian Government's Future Drought Fund and the Queensland Government.



## ICT/Telecommunications/Transformation Projects

### Telstra Data Network Uplift for NSW Department of Education

The New South Wales Department of Education (NSW DoE) engaged Telstra to implement Telstra Internet Direct (TID) service and Wide Area Network (WAN/GWIP) services to 2317 public and primary schools, administration buildings and localised Engagement Centres. The objective of this project was to provide increased bandwidth of 5 Megabytes (MB) per student with reliably faster internet services for students across NSW. The program is supporting NSW DOE strategy of bridging the education divide to support all NSW DOE schools and staff. The vastly improved network performances rollout was successfully delivered on time, in scope and within budget despite significant challenges.





## Transforming Capital Works Delivery

In 2018 Canterbury and Bankstown councils merged, making it the largest council in NSW. The new Canterbury-Bankstown Council had become 350,000 residents, 1300 staff a diversity of processes, systems, and cultures from the antecedent organisations. The new cities asset base exceeded \$4.8billion but had inconsistent approaches to capital works, project planning and delivery resulting in significant difficulties in maintaining the cities assets. This project transforms the way Capital Works are planned and delivered by developing and embedding a Project Management Framework and establishing a PMO. Another level of complexity occurred when shortly after project commencement the global pandemic arose.



## Project One

Project One is an **Infrastructure Management Office (IMO)** led initiative driving the integration of portfolio management services across the asset creation lifecycle, starting with cost management and scheduling. Adopting a human-centred approach, Project One is focused on **strengthening the foundation to enhance** planning, efficiency, capacity and data-led insights whilst developing a **long-term strategy to enable future ways of working**.



## Joint Defence-Aurecon Ascend Program

To support an increase in gender diversity at Executive levels in the Australian Government Department of Defence, Aurecon joined forces with Defence to create a game-changing leadership and development program: Defence-Aurecon Ascend. This transformational program influences organisational and culture change within Defence by breaking down process and behavioural barriers within a historically 'hierarchical' organisation. Ascend is now a significant part of the Defence gender equality strategy, and is having a sustained positive impact, driving greater gender diversity in senior leadership, catalysing innovation at a broader scale, and creating a legacy with an enduring impact into the future.





## National Awareness Campaign for Pregnancy and Breastfeeding Women

RPS supported the Foundation for Alcohol Research and Education (FARE) to deliver the largest awareness campaign for alcohol, pregnancy and breastfeeding in Australian history. The Campaign aims to raise awareness of the risk of drinking alcohol while pregnant or breastfeeding and Fatal Alcohol Spectrum Disorder (FASD) the leading preventable, non-genetic developmental disability in Australia. RPS facilitated a transformational change in FARE's project management processes through a project maturity assessment, implementing key recommendations across all PMBOK controls and establishing a PMO to support delivery of the Campaign which culminated in the successful launch of Every Moment Matters to the Australian public.



## Mater Drives Healthier Projects with Sensei

As a rapidly growing organisation with a large digital transformation program, health services provider Mater needed to implement a consolidated project management solution. Mater had scaled quickly with Digital Delivery growing from 40 to 180 people and project management from 5 to 34 project managers over a 4-year period, with up to 50 digital projects managed each year. Through process changes and rapid deployment of Sensei IQ PPM software, Mater now has improved control and visibility across all projects, reducing administrative overhead, enabling access to remote expertise, supporting the digital transformation agenda and boosting outcomes for the organisation's project managers.





## Small Projects

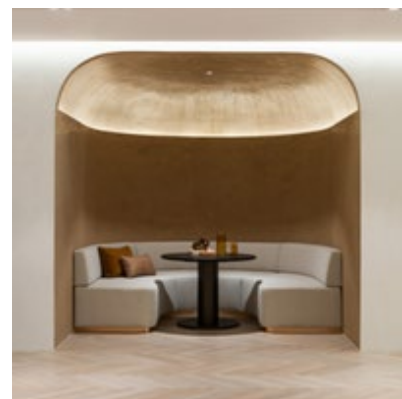
### V Building Refurbishment, University of Newcastle

Mace successfully managed the \$16.6m refurbishment of the V Building for the University of Newcastle (UoN) in 2021. The refurbishment of 2500sqm across four levels included the full building structure and fabric to address the poor condition and functionality of the V Building. The purpose of the project was to mitigate risk for the UoN by relocating the School of Education from the Hunter Building as it was no longer fit-for-purpose; and transforming an underutilised and run-down asset. The project delivered on these objectives and has revitalised and activated one of the main entries to the UoN Callaghan Campus.



### IGO Workplace Office Fitout

The IGO workplace fitout project comprised of 2,500 sqm over a single floor located in South Perth, WA. ACORPP was engaged by IGO to complete a workplace strategy to define their workplace model and accommodation brief; this strategy informed IGO's project objectives for the fitout. The primary objective for the project were to create a workplace which reflected the culture and values of IGO. ACORPP's role was to manage the project through all project phases. ACORPP implemented a dynamic structured approach to respond to the project challenges as they arose. The Project was successfully delivered to meet IGO's objectives.



### RAAF Darwin - Banksian House Refurbishment

RAAF Darwin is located on 1,278 hectares, approximately 4.5 kilometres northeast of the Darwin central business district. RAAF Darwin is steeped in World War II history. In 1942, Japanese forces mounted two air raids on Darwin, the second of which was a high-altitude attack on the base. The commanding officer's residence, Banksian House, survived the raids. The residence is heritage-listed and part of an historic precinct. The project's aim was to restore Banksian House to its former glory and update and improve the facilities so that it could serve as a venue for meetings and events and accommodate VIP guests.







## Como Park Oval Redevelopment

Como Park Oval is a heavily utilised ground, hosting year-round training and matches for cricket in summer and Australian Rules Football in winter. The ground has been identified for several years as requiring reconstruction to provide a suitably safe, high quality and sustainable playing surface. The project aimed at achieving a full redevelopment of the oval and associated infrastructure.



## Black Mountain Framework Delivery Project

Through development of the Black Mountain Framework Plan, the client has sought to implement a holistic approach in the delivery of works at the Black Mountain Science and Innovation Park. The objective of the Plan was to ensure the organisation realised the expected benefits of the works, and ultimately create a world-class, national institute that is adaptive and sustainable to future requirements. The project involved delivering various work packages against limited annual budgets, through management of a dynamic procurement strategy and coordination of site stakeholders; whilst maintaining site operations and ensuring safety during the COVID-19 pandemic.



## Reduce Arc Flash Risk

Unitywater operates water and sewer infrastructure that draws its power from 865 electrical switchboards distributed through the Moreton Bay, Sunshine Coast and Noosa regions. An 'Arc Flash' is a light and heat energy discharge from a faulty switchboard which can form a supersonic shockwave that vaporises anything in its path. Unitywater needed to understand the anatomy of each switchboard and assess them for risk of arc flash potential. Of 865 switchboards assessed, 53 pose a dangerous threat to the safety of our people. The outcome of this project was to categorise and label all switchboards in accordance with their risk.





## Regional Projects

### Bay Pavilions (Batemans Bay Regional Aquatic, Arts & Leisure Centre)

The Batemans Bay Regional Aquatic, Arts and Leisure Centre project, re-badged as the Bay Pavilions, marks a key piece of civic infrastructure for Regional NSW. The Bay Pavilions is an inclusive, accessible and diverse community precinct that has become a focal point for the region and provides a unique facility that supports the arts community, health and wellness, while serving as an important social hub. This complex project is a model for how regional councils can develop modern, economically sustainable and integrated facilities that will serve the needs of their communities well into the future.



**Public Works**  
Department of Regional NSW

### Christmas Island Stormwater Monitoring Systems

Due to its tropical climate and steep terrain, Christmas Island experiences significant flooding leading to landslips causing damage to infrastructure and potential risk to life in the Kampong settlement precinct. After a major deluge in 2016, the AFP raised the issue that there was no data available to warn of the need to evacuate the area.

GHD was engaged to project manage, investigate, and plan the Christmas Island Stormwater Remediation Monitoring Systems to deliver immediate, targeted data to the island's Emergency Management Committee (EMC) on increased risk to property and life.





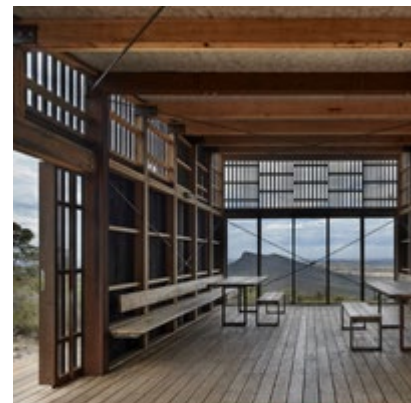
## Remote Housing Program – Headworks

The Northern Territory Government is improving Aboriginal housing in remote communities by investing \$1.1 billion from 2017 to 2028 through the Remote Housing Investment Package targeted at reducing overcrowding by 20 percent. Delivery of the program has resulted in the creation of the Program comprising Subdivision, Infill, and Headworks Infrastructure. In collaboration with Department of Territory Families, Housing and Communities and Department of Infrastructure, Planning and Logistics, Power and Water Corporation through its subsidiary Indigenous Essential Services is currently undertaking the delivery of the Headworks Infrastructure component to assist the Northern Territory Government achieve the Remote Housing Investment package outcomes.



## Grampians Peaks Trail

The Grampians Peaks Trail project is a world-class natural and cultural walking experience showcasing the stunning Grampians (Gariwerd) National Park. The complex undertaking involved constructing the walking trail over 160km and building 11 new hike-in campsites in remote and rugged mountainous terrain. Opened in November 2021, the project was delivered with extensive stakeholder consultation and through working closely with the Traditional Owners. As a result, the trail will bring visitors closer to the rich Aboriginal culture of the region. The \$33 million project will generate significant economic benefit for the region and strengthen the social wellbeing of the local community.

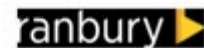




## Nicholas Street Precinct CBD

### Redevelopment, Ipswich

Prior to the 'Nicholas Street Precinct CBD Redevelopment' Ipswich's CBD was lacking a definitive civic space – a centre that was underutilised and underdeveloped. The project's purpose was to revitalise the CBD and create a new community heart that would unite this regional community, celebrate its cultures and rebuild trust in council. After Ipswich City Council was dissolved by the State Government in August 2018 leaving the community in a lengthy period of uncertainty and mistrust in its leaders, the project became a symbol of change and optimism, saved from collapse by an innovative project management team, and robust governance structure.



## Sustainable Projects

### Circular Plastics Australia (PET) Recycling Facility, Albury-Wodonga NSW

The Circular Plastics Australia (PET) facility in Albury-Wodonga commenced operations in February 2022 producing high-quality recycled PET resin from plastic bottles collected through container deposit schemes and household recycling bins. This resin is used to manufacture 100% recycled PET beverage bottles and food packaging. The plant, which was constructed on time and below budget, will divert thousands of tonnes of plastic waste from landfill and means recycled packaging is being manufactured in Australia without the need to import virgin resin. The project is a joint venture partnership between Pact Group, Cleanaway Waste Management Ltd, Asahi Beverages, and Coca-Cola Europacific Partners.







## NT Multiple Sites Irrigation Works - Stage 1

This project for the Department of Defence entailed the upgrade of irrigation infrastructure on four of the five main bases in the NT. The initiative began from a Power and Water Living Water Smart report and Defence Environment & Resources Management (DERMS) that identified potential savings of millions of dollars per year. The project required delivery in operational and Defence Community Environments, management and coordination of large stakeholder groups in Darwin, Katherine, Adelaide and Canberra, and technical skills in management of design and the environment to deliver sustainable social, financial and environmental outcomes, achieving the triple bottom line.



## Glenroy Community Hub

Moreland City Council commissioned Australia's first passive house-certified community centre, the Glenroy Community Hub. The \$30.1 million hub features a library, customer service centre, children's centre, and a range of community services, along with new public art and a garden. The entire Centre has been built for Passive House and Living Building Challenge certifications. Turner & Townsend was appointed by Moreland City Council in 2018 and has successfully managed the construction of the new and state-of-the-art Hub. End-users can borrow a library book, drop their child at childcare, access healthcare and more — all in one beautifully designed, zero energy building.







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## Professional Services Projects

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### RAAF Base Tindal Redevelopment and USFPI Airfield Works Infrastructure Projects

The \$1.18 Billion project comprises the development and delivery of base services and airfield infrastructure at the Royal Australian Air Force (RAAF) Base Tindal to support current and future Air Force capability and provide enhanced working environments for operations, training, and exercises. The planning phase delivered a design solution for two key components to be delivered as a single cost-effective program to minimise Air Force operational disruptions, including a detailed business case to obtain Defence and government approvals, and a Public Works Committee hearing and approval securing the funding for the delivery phase and managing contractor procurement.



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### EPO Management Project

The EPO Management Project team have been providing professional consulting services to the Capability Delivery Functions Branch of Defence since April 2020. The team provides customer advice and recommendations on compliance and assurance change initiatives. The team regularly facilitates key stakeholder engagement, such as with the Defence Finance Group teams, which helps to ensure collaboration on high profile issues including ANAO Category Findings. Regular reporting through PowerBI is providing data driven strategies. Recommended solutions are based on an appropriate design brief template approach so that key considerations are included, such as root cause analysis and identification and mitigation of risks.






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## Project Management Office (PMO)

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### Australia Post International Services PMO

The International Services PMO (ISPMO) was established to build a project execution capability which would support the ambitious plans to grow the international business unit by 45% within 5 years. As Australia Post is mandated by the United Nations via the Universal Postal Union and overseas postal operators to provide the minimum levels of service, the ISPMO also was charged with executing the many compliance initiatives required for Australia Post to meet these standards. Since 2019, the ISPMO has implemented multiple strategic investments that did support the International Services business growth by 45% and did so two years early.




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### Integrated Programme Office

The Integrated Programme Office (IPO) provided programme management planning, delivery and governance for the highly successful Welfare Payment Infrastructure Transformation (WPIT) Programme. Operating across 4 tranches over 7 years, with a total investment of approximately \$1.5 billion, the IPO led the delivery planning and mobilisation, and ongoing programme management, governance and reporting of an extensive portfolio of projects and workstreams. The IPO embedded a strong discipline in governance and accountability during a time of significant evolution and maturing around agile delivery frameworks. It leaves a legacy of highly skilled public servants that are exemplars in transformation programme management.





## Sponsors

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