



Australian
Institute
of Project
Management



**20
23** | AIPM
Project
Management
Achievement
Awards

Celebrating leadership in project excellence

Project Management Achievement Awards

Victoria finalists



Established in 2000, the Project Management Achievement Awards (PMAAs) exist to recognise, honour, and promote outstanding achievements in program and project management.

For more than 20 years the PMAAs has been the premier project management awards in Australia, recognising project professionals, organisations, and outstanding projects across industries. With over 10 award categories in construction/engineering, government, ICT/telecommunications, transformation, regional, and sustainable projects (to name a few), the PMAAs offers numerous opportunities to be recognised for your project successes.

Each year project teams across Australia submit their projects which are then assessed by a judging panel of project experts. Winners of each category are awarded in two levels: State and National, and presented at the Project Management Achievement Awards event ceremony.





VIC individual finalists

Kathryn Gallagher

Kathy Gallagher is a very experienced senior technologist that has been working in the information technology industry for over 40 years. She has worked in all areas of technology, starting out as a developer and now working as a consultant specialising as a Project Director. Kathy's ability to build very effective and high performing teams to deliver superior solutions to her clients makes her a sought-after individual who has worked in a very wide range of industries including telecommunications, banking, insurance, manufacturing and non-for-profit. As a senior project delivery specialist, Kathy delivers solutions that most people cannot.



Steven Nagy

Steven was the overall project leader for the Telstra Digicel IT Migration, a \$2.1 billion acquisition that closed on July 14th, 2022. He was responsible for managing the project timeline, deliverables, stakeholder and vendor management, inter-company negotiations, budget, and key decisions in a project of this magnitude and complexity.





Sherif Shenouda

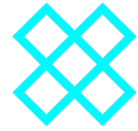
Sherif holds the position of Quality Assurance and Completions Lead at Rail Projects Victoria, overseeing the quality and completions for Rail Network Alliance, a consortium delivering rail infrastructure and systems for the Metro Tunnel Project. He takes a "completion from the start" approach and defines frameworks to lead successful completions for dynamic handovers. Sherif guides RNA quality aspects on work lots and design packages, monitoring closing defects to ensure operational readiness after testing commissioning. He also manages assets handover processes to achieve practical completions on subordinate projects and separable portions.



Joanne Huynh

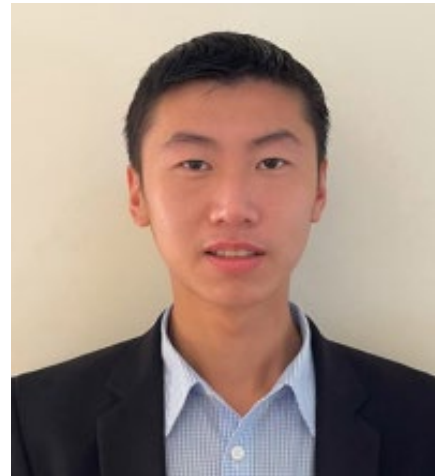
Jo Huynh is a Project professional and Senior Consultant at Escient, a business consulting firm. Jo is working as a project manager at Good Shepherd Australia and New Zealand in their ERP program, implementing systems for their Finance and HR divisions. Her expertise in project management and knowledge in the not-for-profit sector has afforded her the opportunity to be a trusted advisor, putting tools and processes in place for Good Shepherd and improving their current ways of working. Jo assessed the organisation's requirements, collaborated with all impacted stakeholders and proceeded with operations to accommodate for the pending technological changes.





Richard Li

Richard has managed projects and programs across a variety of sectors including transport, water and renewable energies. He takes a proactive approach to better plan and mitigate project risks. He graduated Monash University with first class honours in Civil Engineering and Finance in 2020. As a project manager at GHD, Richard's experience has extended across all phases of the project life cycle. His responsibilities have included project controls, contractor and contract management, superintendent's representative and program management. Richard has excelled in this role, delivering projects and programs within budget, time and scope.



Nicholas Rowell

Nicholas is a Senior Project Manager with five years' experience who thrives from working on technically complex projects. His education in Mechanical Engineering supports strong analytical and problem-solving skills, essential for leading multifaceted building services projects. Nicholas is currently the portfolio lead of the Collins Place modernisation project, leading a team of project managers to deliver \$25m a year of capital works upgrades whilst the site remains fully operational. Projects focus on the replacement of end-of-life equipment, upgrade of life safety services and implementation of sustainability upgrades to the 50+ story commercial towers, high-rise Sofitel Hotel and shopping precinct below.





VIC project finalists

Monash Medical Centre

This project enabled the extensive update and expansion of the Monash Medical Centre Emergency Department and supporting external infrastructure. The two-stage project comprised the complete refurbishment of the existing emergency department as well as construction of brand-new emergency department areas resulting in the emergency department almost doubling in size. This complex, multi-dimensional project was carried out during a pandemic while maintaining around-the clock emergency department operations, patient access, and the safety of both hospital and construction workforces. Despite significant and evolving challenges and government-enforced restrictions, the project was delivered four months early and within budget.



aurecon

EastCo Development Project (Department of Transport & Planning Building)

Queensland Investment Corporation's (QIC) EastCo development in Ringwood, Melbourne is a new 11-storey commercial tower accommodating 1,000 staff. The Property Council of Australia A-grade building includes six levels of commercial office space, ground and mezzanine commercial space, a four-level carpark, and lower ground end of trip facilities. The development is currently on track to achieve a five-star NABERS energy and four-star NABERS water target ratings. The development has achieved a five-star Greenstar Self Assessed rating, with the integrated fit-out achieving a six-star 'World Leadership' Greenstar rating for the integrated fit-out (IF) sole tenant, VicRoads (Department of Transport & Planning - DTP).



Turner & Townsend

Critical Asset Failure Response Program

The Critical Asset Failure Response Program (the Program) involved reorganising Melbourne's court precinct, including the Supreme (SCV), County (CCV), Magistrates' (MCV) and Children's Courts (ChCV), Court Services Victoria (CSV) Corporate, Judicial College, and Judicial Commission (Courts Group).

The Program was initiated following an abrupt closure of a 16,100sqm leased Courts facility within the Melbourne CBD. The Program



delivered sixteen interrelated projects across seven sites to replace courtrooms, mediation spaces, and associated public facilities and created a new administrative headquarters for the Courts Group, enhancing collaboration within the Courts. Staged relocations impacted almost 1,000 staff and judiciary while maintaining operational continuity.



Establishment of PMO - Kingston City Council

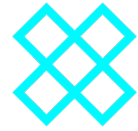
Kingston's new Project Management Office (PMO) was established to improve organisational-wide maturity in successfully delivering capital projects for our community.

In 13 months, the PMO has radically transformed project management from decentralised, inconsistent, data-poor and low transparency to a cohesive, integrated approach for significantly improved results.

By setting best-practice, consistent standards through a co-design process, the PMO has broken silos, increased collaboration and mitigated risks. Its strategic, evidence-based approach has reshaped Council's long-term capital investment strategy and portfolio planning.

The improved data, transparency and delivery confidence have resulted in improved delivery outcomes and community benefits, despite a challenging post COVID-19 environment.





Chobani's Transformation: Building Project Capabilities for Sustainable Growth | Chobani; Agile Management Office (AMO)

Chobani Australia has experienced tremendous growth over the past ten years, but expanding rapidly has also presented challenges. Its project structures have not adapted at the same pace as the rest of the business, which has impacted its ability to efficiently deliver projects required to support its rapid expansion. Chobani engaged Agile Management Office (AMO) to establish an enterprise PMO function and introduce proven project delivery and governance practices. Together, we created a strategic roadmap that touched every business function and used this to transform the organisation while building the team's project capabilities.



Entwinement

Project Entwinement was a merger project that unified acquired businesses under the brand of Probe CX, creating a scalable and secure platform for client relations, cross-selling, growth and value-adding data insights, automation and AI-powered solutions. The purpose of the project was to achieve Probe CX's vision of becoming the most respected customer experience provider. The project introduced a PMO to manage the transformation, requiring significant organisational and cultural change management. The outcomes included increased scale, with 6,300 additional employees merged, operating across six countries and 36 sites. This merger resulted in elevated efficiencies and client service delivery excellence.





RAAF East Sale LIA Refurbishment

RAAF Base East Sale is a military air base and training school located 225km east of Melbourne in Victoria’s Gippsland region.

The Base is home to two squadrons and accommodates 700 air force personnel while also supporting visiting squadrons, minor exercises and activities, and contracted search and rescue operations.

This project involved the refurbishment of crucial cadet accommodation – a two-level, live-in building containing 60 twin bedrooms along with shared kitchenettes and ‘hang out’ rooms, and large communal bathrooms and laundry facilities.

The refurbishment exemplifies exceptional project management within a condensed timeframe, despite unforeseen structural, environmental, and supply chain challenges.



aurecon

Keilor Terminal Station Split Loop Project

Keilor Terminal Station (KTS) Split Loop Project was required to increase power supply catering for Melbourne Airport (MAT) expansion plans. The work involved construction of new electrical infrastructure in a complex and sensitive environment, requiring robust stakeholder and risk management. Stakeholders included customers, suppliers and third parties such as Australian Energy Regulator (AER), Aboriginal Victoria and Wurundjeri Council. Initially the project faced a lagging schedule, inadequate budget control, poor project management method and engineering challenges. The project was recovered by assigning a new project team in July 2020 who implemented stronger project management methods and completed construction by June 2022.

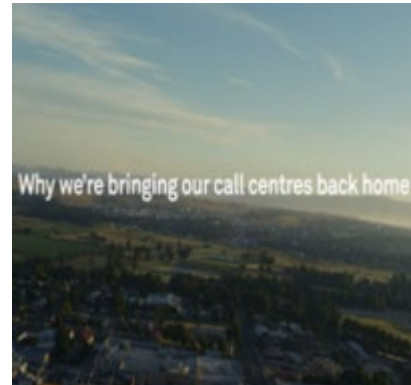




Voice on Shore

The Voice on Shore Project was established to transition 18 inbound call types and capabilities from offshore call centres to onshore Australian based centres, as part of Telstra’s transformation aspirations. When COVID hit the world, Telstra lost agent capacity in its offshore call centres. Telstra was forced to adapt its Business Continuity Plans (BCP) to counteract the impact to call centre operations on customer service.

The BCP required Telstra to set up local agents based in Australia to deal with customer calls by July22. This impacted technology, recruitment, training, process, and the establishment of a virtual call centre capability.



Murrumbeena Park Community Hub

Murrumbeena Park Community Hub (MCH) is a multi-use, inclusive and accessible community facility that meets the needs of not just the tenant sports clubs but also the wider community. MCH was a redevelopment project that was required to bring the facilities into compliance with the current Australian Standards and Building Codes; they were no longer fit-for-purpose and did not meet the needs of the community.

While the infrastructure project was initially considered a small uncomplex, costing Council, the State and Federal governments just under \$12m, it experienced significant, unforeseen challenges throughout the project lifecycle, making it increasingly complex to deliver.



Bendigo Law Courts Development

The Bendigo Law Courts Development delivered a five-level court building for Bendigo and the wider Loddon Mallee region, designed to meet regional diverse users and service multiple courts on a circuit basis. Informed by extensive consultation with stakeholders and the community, the building and service designs are functional, safe, digitally enabled, and accessible. As a once-in-a-half century opportunity, the project made an important civic and economic contribution to the region and revitalised Bendigo’s central business district.





Shepparton Corridor Upgrade – Stage 2

The Shepparton Line Upgrade forms part of the Government’s \$4 billion Regional Rail Revival (RRR) program to help transform regional train services into a modern rail system.

The upgrade works are a three-staged approach to deliver more frequent and reliable services by allowing modern velocity trains to travel to and from Shepparton for the first time.

The complex project has experienced challenges including being awarded during a global pandemic and navigating delivery during the region’s worst floods in 50 years. The project aims to achieve positive social outcomes by increasing local employment and additional capacity to travel in the region.



Wurriki Nyal Geelong Civic Precinct

The City of Greater Geelong appointed Quintessential Equity (QE) to create a new Civic Precinct to unite staff from seven offices, enhancing collaboration, reducing costs, and future-proofing the City’s workplace needs. The multi-building design included 20,000sqm of NLA across two commercial towers, with the 9,500sqm tower achieving 6-Star Green Star Design, as Built Rating plus 5-Star NABERS Energy Rating (6-star with green energy). This met the City’s environmental aspirations, validating Geelong’s UNESCO City of Design designation.

As project manager, Gallagher Jeffs steered this complex project through state-wide lockdowns and global supply chain disruption, while prioritising stakeholder, end user, and community interests.



Brimbank Aquatic and Wellness Centre

The 6-Star Greenstar Brimbank Aquatic and Wellness Centre sets the benchmark for sustainable indoor aquatic centres in Australia. Utilising cutting-edge heat pump technology, the centre operates all-electric power, resulting in net zero emissions in its operations. The \$68m facility features top-of-the-line aquatic, sports, and leisure facilities, including expansive health and wellness areas that host a range of allied health partners as tenants. Designed to enrich the lives of the local community, the centre promotes improved health and social outcomes through its services and amenities. The centre is an exceptional facility that meets the highest standards of sustainability and community benefit.





The City of Ballarat Enterprise PMO

The City of Ballarat, in regional Victoria, is committed to delivering value to the community, with over 80 services and an exciting pipeline of initiatives. As the custodians of \$2 billion in community assets, it's important that the City of Ballarat is set up to deliver the objectives of the Council Plan 2021-2025. Turner & Townsend designed, developed and delivered an Enterprise Portfolio Management Office to enable the City of Ballarat's strategies, within the Council Plan, are successfully planned, executed and operated to ensure community value is realised.



Project Management Office - Glen Eira City Council

The Project Management Office (PMO) provides a one-stop-shop for project management tools, templates, methodology, reporting, best practices, and resource services. We use an enterprise-wide approach to support the consistent delivery of programs and projects across Council, ensuring they align with the goals and strategies of the organisation.

Key services include:

- Project management services
- Provision of project management framework, tools and templates
- Project reporting services
- Project assurance services
- Provision of governance standards
- Project management capability, learning and development
- Capital works planning and budget preparation/pipeline management.





Sponsors

National Gold Partner



Level 23, 100 Miller Street
North Sydney, NSW 2060

+61 2 8288 8700
info@aipm.com.au

